## **MARMIND**

# Ebook: Agile Marketing 101



## **Agile Marketing 101**

In marketing, the only constant is change.

If you're here, you're probably ready to shake a few things up – and learn how to dance with the ever-changing tides of market trends and customer preferences.

Today, we'll show you how to do that by implementing Agile Marketing in your company. Let's check not only why adopting an Agile mindset is the way to go – but also how to put that into motion and start playing with Agile marketing in your company.

# Why Should You "Go Agile or Go Home" in Marketing?

#### **Welcome to The Speed Game**

Your market waits for no one. It's always on the move, and so are your customers' wants and needs. To keep up, you've got to move fast. **Really fast.** Agile marketing is all about speed, as it lets you pivot quickly to grab opportunities and avoid setbacks.

#### **Flexibility is Key**

Ever tried to plan something and had it all go sideways? That's becoming the norm in marketing. But with the Agile approach, you're all about embracing change.

You're a surfer, ready to ride the wave, no matter where it takes you.

#### **Learning on the Fly**

Mistakes happen; but in Agile, they're just stepping stones. You try something, learn from it, and get better. You make small moves to see what works, and do more of that – without missing a beat.

#### **Staying Ahead of the Curve**

Agile marketing keeps you at the forefront in a world where yesterday's news is old news. You're not just keeping up here. With Agile, you're leading the charge, setting trends, and delivering what your customers want **before** they even know they want it.



### **Benefits of Adopting Agile Marketing**

#### **More Work Done - And More Efficiently**

Agile marketing isn't just about doing things quickly but doing them smartly. Since you're breaking down big projects into smaller, manageable tasks, you can focus on what's important and get more done in less time. It's a to-do list that actually gets done. For example, a team using Agile methods might complete tasks 30% faster than traditional methods simply because they are Agile. That's the efficient part. The work quantity part is about time savings that allow them to test and launch more things within the same timeframe.

#### **Easier and Quicker Change Adaptation**

Trends can change overnight, so the ability to adapt quickly is priceless. Agile marketing relies on change, using adaptive planning to pivot strategies without *derailing* the entire project.

This means that e.g., if a new marketing trend emerges, agile teams can quickly incorporate it into their strategy. Imagine a new social media platform is launched overnight - agile marketers can jump on it right away.

#### **Better Alignment - No Matter the Size**

Whether you're a small startup or a large corporation, alignment across teams can be quite a challenge.

Agile marketing supports better communication and collaboration, regardless of the size or structure of your team. With tools like daily stand-ups and sprints, teams can synchronize their goals, strategies, and tasks, and eliminate misunderstandings for increased efficiency.

#### **Higher Quality of Work**

Agile marketing's iterative approach means that work is constantly reviewed, tested, and improved. This increases the quality of the work, and ensures that the team is always working on the best version of the task at hand. Additionally, it allows teams to identify and address any issues that may arise quickly.

All of that leads to higher quality outcomes, as feedback is integrated at every step of the process.

#### **Improved Speed to Market**

Agile marketing helps teams bring products and campaigns to market faster by streamlining decision-making and reducing delays. Instead of waiting for the *perfect* campaign, agile teams launch quickly, learn from real-world feedback, and iterate. Launch times can be significantly reduced, resulting in a shorter time to market.

### **Agile Marketing Challenges**

Agile marketing sounds like a dream come true for modern teams. Certainly, it could be, but it can also pose some challenges.

#### **#1 Internal Alignment**

Agile marketing requires a high level of coordination and communication within teams, which can be a significant hurdle. When different members or groups have varying priorities or work styles, it can lead to friction.



For instance, a content team might be ready to submit a series of new blog posts, while the design team is backlogged with other tasks, so they cannot deliver creatives for these blog posts in time. Such misalignment can slow down processes – and lead to missed opportunities.

Overcoming this challenge requires a commitment to regular, transparent communication and establishing shared goals and priorities.

#### #2 Cross-Department Resistance

Introducing Agile practices often meets resistance from other departments accustomed to traditional ways of working



For example, the finance department may be wary of the iterative spending Agile Marketing demands, preferring set budgets for set outcomes. Usually, this kind of resistance stems from a lack of understanding of Agile benefits or fear of change.

Bridging this gap involves educating stakeholders about the value of agility and demonstrating how Agile practices can lead to better outcomes for the entire organization.

#### #3 Changing Direction

Agile marketing's dynamic nature means directions can change rapidly. While it allows for flexibility, it can also be disorienting for teams. Team members may feel lost or unsure about priorities without clear, consistent communication.



An example of this could be shifting focus from one customer segment to another based on new data, leaving some team members struggling to keep up.

To mitigate this, teams have to maintain a balance between flexibility and strategic objectives that guide the team's efforts.

#### #4 No Data Access

Data drives Agile Marketing decisions, but access to real-time data can be a significant obstacle. Without comprehensive insights into customer behavior, market trends, and campaign performance, making informed, agile decisions is often made impossible.



For instance, if a team cannot access the latest website traffic data, they may miss out on optimizing a campaign in real time. In Agile, all team members should have access to the necessary data and understand how to interpret it.



#### #5 Agile Can Be a Play of Rise and Fall...

But in Agile, failure means opportunity.

Agile marketing embraces the concept that not every initiative will succeed, and that's **okay.** 

The rise and fall of campaigns are seen as learning opportunities rather than failures. However, this perspective can be difficult to accept, especially in cultures stigmatizing failure.



An Agile team might launch a new product feature that doesn't resonate with customers as expected. Instead of viewing this as a setback, Agile Marketing should see it as a chance to gather feedback, learn, and iterate.

Cultivating a culture that encourages experimentation and learns from "failures" is key to leveraging Agile marketing's full potential, but can pose challenges.

# How Can I Make Sure Agile Marketing Will Work for My Business?

#### **Step 1: Remove Silos**

Have you ever seen a team that just nails every project they touch? It's not magic. It's about tearing down the silos that often separate departments within a company.

#### Here's how to do that at first:

- ▶ **First off:** aligning goals. When everyone, from marketing to sales, and even finance, understands how their work ties into the bigger picture, things start to click. In sports, every player knows the game plan, not just their position the same applies to marketing.
- ➤ Then there's the budget. Switch to the thinking of having one *flexible* pot of money instead of each department guarding its own budget. In this set-up, resources can quickly shift to where they're needed most a bit like reallocating players on the field based on their performance or the dynamics of the game.
- ▶ Organize your company for agility. Set up a structure that lets people collaborate and make decisions without getting bogged down. Think of it as creating clear paths on the field so players can pass the ball smoothly without obstacles.
- ▶ Feedback and communication arrangements. You need clear channels working for everyone involved so that they can share insights and updates in real-time. It resembles an open line between the coach and players during a game, where strategies can be adjusted as they go.
- ▶ Last but not least: technology. Using the right tools helps everyone stay on the same page and move together as a unit. It should act as your company playbook that everyone understands, so the team moves as one.



#### **Step 2: Build or Rebuild Your Agile Team**

Building or rebuilding your Agile Marketing team is like assembling a dream team where every player brings something unique to the game.

#### Here's how you can make sure your team is set up for success:

- ▶ Incorporate diverse skill sets. Think of your team as a puzzle. Each piece represents a different department like IT, legal, or customer service. When you put them all together, you get a complete picture. Such diversity ensures your marketing campaigns are well-rounded and consider all angles.
- ► Focus on adaptability in hiring. Look for team members who aren't just talented in their field but are also open to new challenges, flexible, and comfortable with the unknown.
- ➤ Train teams on Agile principles. No matter who landed in your team, they need to understand the rules of the Agile game. Providing training on Agile methodologies ensures everyone knows how to move quickly, make decisions, and adapt to changes as a cohesive unit.
- ▶ **Encourage collaboration.** Break down the barriers between departments by allowing team members to work on projects outside their usual roles. It can be done to improve understanding among team members, as well as to spark innovation.
- ▶ Establish a shared vision. Every team member should know what the goal is and how you plan to get there. Having a common vision for what you want to achieve with Agile Marketing keeps the team moving in the same direction.
- ▶ **Promote a culture of continuous learning.** Encourage your team to keep learning, whether it's new technology, marketing trends, or Agile practices. This culture of growth makes your team Agile not just in name but in action.

#### **Step 3: Define Success Metrics**

Defining success metrics in Agile Marketing is like setting the finish line for a race. You need to know where you're going and what winning looks like.

#### Here's how to set the right markers:

- ▶ Set clear objectives. What does success look like for you? You need to know exactly what you're aiming for. These goals should be specific, measurable, achievable, relevant, and time-bound (SMART), giving your team a clear sense of direction.
- ▶ Focus on customer-centric metrics. Put your customers at the heart of your success metrics. Look at how engaged they are, how satisfied they feel, and how they interact with your brand. It tells you how well you've connected with your audience.
- ▶ Adopt a test-and-learn approach. Use short-term campaigns as experiments to see what works and what doesn't. Gather data from real-world feedback and adjust your strategies accordingly before you make some long-term bets in your campaigns.
- ► Ensure metrics are Agile. Your KPIs should be as flexible as your marketing efforts. Choose indicators that you can track and tweak in real-time, so that you can pivot as market conditions or customer preferences change.
- ▶ Align metrics with business goals. Your marketing metrics should ladder up to your broader business objectives. Whether it's increasing revenue, expanding market share, or improving customer retention, make sure that your marketing efforts contribute to these larger goals.
- ▶ Regularly review and adjust metrics. Set a regular schedule to review your metrics. This is not just for tracking performance, but also to ensure that your metrics remain relevant to your business objectives.



#### **Step 4: Work on Processes**

In Agile, every component needs to work seamlessly together for the best outcome. That's why working on processes is an important and ongoing part of Agile marketing.

#### Here's how to get your processes running smoothly:

- ▶ Implement daily standups. Kick off each day with a quick meeting where team members share their progress, plans for the day, and any roadblocks they're facing so they can be addressed before they slow the entire project down.
- ▶ **Use Agile boards.** Visual tools like Kanban or Scrum boards can dramatically improve how work is tracked and managed. They provide a clear, visual representation of tasks in various stages of completion, from "To Do" to "Done." Visibility helps everyone stay on top of workflows and priorities.
- ▶ Establish a communication stack. Use tools and platforms that facilitate easy sharing of ideas, updates, and feedback. Whether it's a messaging app, email, or project management software, open communication is essential to a productive team.
- ➤ Create a feedback loop. Feedback is the fuel for improvement in Agile marketing. Collect and act on feedback from both team members and stakeholders. This could be through retrospectives, surveys, or direct conversations. Feedback is a powerful tool for growth for teams who want to refine and improve their work 24/7.
- ▶ **Prioritize and adjust in real-time.** Use your daily standups and Agile boards to regularly review and reprioritize tasks based on the latest insights and data. Your team should always be working on what matters most, capable of pivoting as needed to meet changing demands.
- ▶ **Document and standardize processes.** Agility is about flexibility that's true. Having documented processes, however, ensures everyone knows how to proceed. This includes guidelines, brand books, communication protocols, and feedback mechanisms. Standardizing these processes helps new team members get up to speed quickly and ensures consistency in how work is approached and completed.



#### **Step 5: Set Priorities and Reporting**

A solid reporting system and setting priorities ensure that Agile marketing efforts are focused and effective.

#### Here's how to approach it:

- ▶ Focus on value delivery. Start by identifying tasks that promise the highest value to both your customers and your business. Evaluate each task not just by its urgency but by its potential impact. It's about answering just one question Which of these tasks will make the biggest difference? and putting those at the top of your list.
- ▶ Use data to guide decisions. Analyze performance metrics, customer feedback, and market trends to determine where your efforts should be concentrated.
  Data is your close companion in Agile. Your priorities should be backed by solid evidence minimizing guesswork and maximizing effectiveness.
- ► Establish a rhythm for reporting. Consistency in reporting keeps everyone informed and accountable. Set a regular cadence daily, weekly, or monthly for sharing progress and results with your team and stakeholders. Such a regular check-in highlights achievements and areas for improvement.
- ➤ Adapt priorities based on feedback. Agile marketing is all about being responsive. Be ready to adjust your priorities based on new customer insights or shifts in the market.
- ▶ Communicate priorities. Lack of clarity can break the fast-moving environment. Make sure every team member knows what the current priorities are and understands their role in achieving them. Clear communication prevents confusion at first, and troubles later on.



- ▶ Balance long-term goals with short-term wins. While it's important to capitalize on immediate opportunities, your actions should also contribute to your long-term objectives. Striking this balance makes your Agile marketing sustainable and contributes to building a bigger picture, not just chasing the next quick win.
- ▶ Share learnings across the organization. Extend the value of your retrospectives beyond your team by sharing insights with the wider organization. You may use internal newsletters, presentations, or workshops for this purpose. Sharing *lessons learned* contributes to a culture of transparency, collaboration, and continuous improvement across the company.

### **Agile Marketing Trends in 2024**

We've already established that Agile marketing is changing how brands talk to their audiences.

It's all about being quick, flexible, and smart with technology. Here are three big trends that are making a difference:

#### **Al-driven agility**

With Agile, marketers can swiftly pivot strategies. Al helps marketers change their plans even faster and make them even better.

#### **Eco-friendly Agile efforts**

This trend is about being kind to the planet while doing marketing. It means using less and doing more, making sure we don't waste resources.

#### Iterative campaign development

With iterations, you can make your marketing better bit by bit. You try something, see how it goes, and then make it better based on what you learn.



These are just a few ways Agile marketing is changing the world. Want to know more? Check out <u>our blog post</u> for a deeper look at these trends, and how they're shaping the future of Agile marketing.

### **Best Agile Marketing Tools**

Having a set of tools is helpful for keeping your marketing agile, no matter the size of your team. However, such a set might vary between organizations.

Smaller marketing departments can become Agile easier because they need less alignment, so they can do with basic tools such as:

Project management software like Jira, Trello, and Asana to help manage projects efficiently.

Communication tools like Slack and MS Teams to make team collaboration effective.

Marketing analytics via Google Analytics and HubSpot support data-driven decisions.

This might not make do for a larger team. Keeping processes lean and agile becomes more challenging as a marketing department grows.

If there are more than 10 people in your marketing department, you will need **Marketing Resource Management software.** It simplifies managing complex marketing operations by combining planning, budgeting, collaboration, and reporting features into one platform.

# And MARMIND happens to be such a platform.

One of the key benefits of MARMIND is its ability to replace multiple tools. Instead of juggling between project management software, communication tools, or budget management platforms, MARMIND offers all these functionalities in one place. This consolidation simplifies the tech stack and improves team productivity by reducing the time spent switching between apps.

## In Agile marketing, having access to real-time analytics is more than nice-to-have. It's required.

MARMIND excels in this area by providing a central dashboard that connects with popular analytics tools, including Google Analytics. You can track performance, measure campaign success, and generate reports all in one place, making your data-driven decisions easier and more accurate.

Beyond project management and analytics, MARMIND facilitates seamless planning and budgeting processes. Marketing teams can plan campaigns, allocate budgets, and track expenses without the hassle of spreadsheet overload. The purpose of all of that is to maintain full financial control and budgets as allocated.

MARMIND is a strategic partner for large marketing departments looking to navigate the complexities of modern marketing with agility and precision. The platform empowers teams to stay agile, make data-driven decisions, and achieve marketing excellence.

Marketing agility at its finest.



## The Agile Advantage

Going Agile is your ticket to staying relevant, responsive, and resilient in the marketing arena. It's about making sure your strategies are as dynamic and fluid as the market itself.

Ready to go Agile? Let's get moving and change the marketing world together.

Find out how MARMIND can assist your team by booking a demo today.

